Advice for Members from Members  
Takeaways from the COVID-19 Novel Coronavirus Town Hall  

Colleges & Universities want Secondary Schools and Students to know:  

- They are working to maintain virtual presence thru online communication platforms.  
- When able, alumni in the region doing in-person outreach.  
- Deadlines can be extended. Some schools have done this automatically. Others will do upon request, so confirm with the schools in which you’re interested.  
- Remember, universities really do want your students.  
- They are working to do all they can to support and encourage application and enrollment, within travel and visa restrictions and guidelines.  

Colleges & Universities Advise Your Students Should:  

- Even though documents may be unofficial, please send them in so they can be used for assessment.  
- Check email.  
- Check websites of the schools students most want to attend for information and updates.  

What Colleges and Universities can do for Students from the Secondary School Perspective:  

- Open lines of communication (Zoom, Skype, WeChat, etc.)  
- Keep students up-to-date either via direct communication or website.  
- Students want to hear directly from colleges and universities, not just their secondary school counselors.  
- Be understanding about online learning and external factors which may affect student responsiveness and academic performance.  
- Evaluate students on the work they are producing, regardless of the method by which it is produced.  

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